



### *When will you receive your Delivery?*

*We will send out your fab horsey fashion and carry on's the next day from receipt of order. We aim to deliver in 3 - 6 working days. (UK only)*

*We will wrap and pack your order in our own carry on way and look forward to sending lots more fab carry on's to you in the future!*

*Carry on shopping  
Fiona x*

### *Delivery Charge for Web Orders*

- Uk Standard delivery for online orders :£3.95*
- Uk Standard delivery for orders over £80 and over: Free!*
- Deliveries within the EU: £9*
- Delivery for all other destinations : £16*

*We will only charge one lot of postage per order - so order lots of parcels for only one charge!!*

### *Our Returns Policy*

*If for any reason you would like to return your Carry on.. or Sponsored by Daddy order, you can send it back to us within 1 month of receipt for a full refund or exchange.*

*How do I return my order?*

- 1. Call our customer Services Department on 01604 813888*

2. If you shopped through our website just fill in the form attached to the back of your invoice and put it in your parcel.
3. If you brought it from a Carry on Riding unit at a show, please put your receipt in with your parcel.
4. Then pop down to your local Post Office with your parcel and pop it in the post to us.
5. Please make sure you get a proof of 'posting certificate' from your Post Office. This will cover you if your goods are lost in the post.
6. We do not cover the cost of returns. To do this, we would have to increase the price of our products and we want to carry on with our great prices.

### *Faulty Goods*

*In the unfortunate and very rare event of your product being faulty, please accept our apologies, and contact our Customer Services on 01604 813888.*

*Carry on Shopping...*

*Fiona x*